

BOARD ORDER NO. 608
FINAL RESOLUTION OF THE
BOARD OF TRANSPORTATION COMMISSIONERS
CITY OF LOS ANGELES

WHEREAS, the Board and City Council have directed the Department to recommend an adjustment in rates for non-ambulatory passenger vehicle service in the City of Los Angeles for 2021-22;

WHEREAS, after considering evidence presented at a public hearing, together with the Department recommendations, the Board has determined that an adjustment in non-ambulatory passenger vehicle rates is justified;

WHEREAS, the Board has found and determined that the following rate schedule and conditions are just, reasonable, nondiscriminatory and non-preferential for all permitted non-ambulatory passenger vehicle service providers;

NOW, THEREFORE, BE IT RESOLVED, that Board Order No. 602 establishing rates to be charged by operators of non-ambulatory passenger vehicle service is hereby rescinded; and,

BE IT FURTHER RESOLVED, that the following rate schedule and conditions are hereby fixed and established as the legal rates to be charged for non-ambulatory passenger vehicle service in the City of Los Angeles:

Response to Call for Wheelchair Passengers

1 Patient.....	\$46.00
2 Patients, each patient.	\$25.75
3 Patients, each patient	\$22.25
4 or more patients, each patient.....	\$17.25

Response to Call for Litter Passenger

Each Patient.	\$116.50
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Mileage Rate

Each mile or fraction thereof.....	\$4.00
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Time Rate

Waiting Time: Elapsed time necessitated by conditions beyond control of the operator at the loading and/or discharge points.

For each 15-minute period or major fraction thereof after an initial 15-minute period	\$12.00
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Special Charges

- a. Service rendered after 7 P.M. and before 7 A.M \$19.75
- b. Extra attendant \$25.50
- c. Wheelchair Use \$10.25
- d. Oxygen \$27.00

Group Loads

In group loads the mileage charge shall be prorated equitably among the passengers. The charge for an extra attendant shall be divided among those wheelchair passengers requesting the extra attendant; each litter patient shall be responsible for the full charge for the extra attendant.

Rebates

It shall be unlawful for any non-ambulatory passenger vehicle service operator to give directly or indirectly, or cause to be given, any rebates, commissions, reserve rebates, or any reduced rates or cash discounts to any person, or persons, or groups of any nature, except as provided herein or which may be authorized by the Board by regulation.

Applicability

The permittee shall not collect any rate or charge for non-ambulatory passenger vehicle trips originating in the City of Los Angeles other than authorized herein or as determined by any paramount authority. The foregoing rates and charges shall comprise the total of the permittee's service authorized by permit granted by the City of Los Angeles.

Statement on Bills

Each bill for service rendered given to the customer shall contain a statement that complaints be referred to the Department of Transportation, 100 S. Main St., 1st Floor, Los Angeles, California 90012, telephone (213) 928-9600.

I CERTIFY THAT the foregoing Resolution, designated as Final Board Order No. 608, was adopted by the Board of Transportation Commissioners at its meeting held on April 7, 2022.

Dated at Los Angeles, this 7th day of April 2022.

BY ORDER OF THE BOARD.

ATTEST:

Jasmin San Luis, Acting Commission Executive Assistant
Board of Transportation Commissioners
City of Los Angeles

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Approved: 4/7/2022

Board of Transportation Commissioners

Commission Executive Assistant